

Strategic objective	Outcome/benefit	Methodology
Promote reading and a wide range of resources	<ul style="list-style-type: none"> <li>Books and reading are celebrated.</li> <li>Library provision which enables the improvement of literacy and skills for people of all ages.</li> <li>Library provision that recognises the changing demands and expectation of its users.</li> </ul>	<ul style="list-style-type: none"> <li>Provide literacy resources</li> <li>Provide I.T. resources</li> <li>Specialist services and projects.</li> </ul>
Access to information services.	<ul style="list-style-type: none"> <li>Information is easy to source and convenient.</li> <li>Digital inclusion is supported and there is easier access to online services.</li> </ul>	<ul style="list-style-type: none"> <li>Information is signposted where appropriate</li> <li>Fostering links with local services</li> <li>Central point of contact for information service</li> <li>Provide I.T. resources including access to the People's Network, wi-fi in key locations, access to e-books, improved online catalogue.</li> <li>Development of new business and health information services.</li> </ul>
Create welcoming library spaces	<ul style="list-style-type: none"> <li>Groups and individuals are encouraged to use the library space.</li> <li>Space responds to local need</li> <li>Service points are closer to neighbourhoods.</li> </ul>	<ul style="list-style-type: none"> <li>Maintain neutral space welcome to all</li> <li>Well designed public space</li> <li>Libraries co-located with other services where appropriate.</li> <li>Continue active refurbishment programme.</li> </ul>
Celebrate Sheffield's successful centres and rich local history	<ul style="list-style-type: none"> <li>Sheffield's diverse history, locality and culture is celebrated and showcased.</li> <li>There is a focus for local civic pride.</li> </ul>	<ul style="list-style-type: none"> <li>A high quality central library</li> <li>Community hubs</li> <li>Access to and development of Archives and Local Studies collections.</li> <li>Increased emphasis on digitised resources.</li> </ul>
Tackle poverty and social inequality	<ul style="list-style-type: none"> <li>Contribute and support towards opportunities to tackle poverty and social inequality</li> </ul>	<ul style="list-style-type: none"> <li>Community hubs</li> <li>Volunteer programme</li> <li>Access to online services, through and with partner organisations.</li> </ul>

		<ul style="list-style-type: none"> <li>• Access to knowledge and information</li> </ul>
Promote lifelong learning	<ul style="list-style-type: none"> <li>• People of all ages are enabled to explore, discover and learn, to realise their potential.</li> <li>• Children and young people are encouraged to gain the right skills for the future and attain their potential.</li> </ul>	<ul style="list-style-type: none"> <li>• Access to information and learning opportunities</li> <li>• Access to learning, reading and literacy</li> <li>• Usable study space.</li> </ul>
Deliver sustainable services with a focus on 'local need'.	<ul style="list-style-type: none"> <li>• The diverse needs of individuals and groups across the city are recognised.</li> <li>• Library services inspire, enrich and entertain Sheffield.</li> <li>• Services are cost effective and efficiently managed and demonstrate value and quality to the community.</li> </ul>	<ul style="list-style-type: none"> <li>• Tailor made approach</li> <li>• Sustainable, flexible and modern services.</li> <li>• Services that can be integrated with community resources.</li> <li>• Income earning strategy (fundraising, sale of goods and services, fees and charges, sponsorship and legacy development).</li> <li>• Hub of complementary services sharing one building where appropriate</li> <li>• Develop strong partnerships and links with community organisations, local and community managed services.</li> <li>• A diverse, flexible and well trained workforce, supportive of change.</li> </ul>
Utilising social capital	<ul style="list-style-type: none"> <li>• Different areas of the service are enhanced.</li> <li>• Communities are developed, improving skills and employment prospects</li> </ul>	<ul style="list-style-type: none"> <li>• Volunteer Strategy that works alongside a Council wide policy on volunteering.</li> <li>• Develop specialist projects and opportunities for individuals and groups to be involved in.</li> </ul>
Promoting better health and wellbeing	<ul style="list-style-type: none"> <li>• Access to health benefits for library users and visitors</li> </ul>	<ul style="list-style-type: none"> <li>• Providing opportunities for enjoyment and relaxation</li> <li>• Contribute at a local level to the National Public Library Health Offer.</li> <li>• Provide a safe, neutral environment.</li> <li>• Contribute to Health &amp; Well Being Strategy,</li> <li>• Development of partnership working with NHS, e.g. Help Yourself, Books on Prescription.</li> </ul>



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